

Dear Valued Member,

We have been serving our membership since 1952 and have had a long time motto of "You have a voice, at Community Choice!" Now, we are asking for your voice - your opinion on how we are serving your financial needs in the community. Please feel free to express your opinion, offer suggestions, areas where improvement is needed, compliments - we want to hear it all! Thank you very much for taking the time to complete our survey!

1. Please list the services that you use the Credit Union for.

2. Please list the services you use at OTHER financial institutions.

3. Please explain why you do not use the Credit Union for ALL of your banking needs.

4. Please offer any other comments you have about the Credit Union.

5. Does the staff inform you about products, services, and current rates even if you are not inquiring? Please circle your answer. YES NO

6. Is the staff professional and knowledgeable? Please circle your answer. YES NO

6. Are you aware that we do first mortgages and HELOC's? Please circle your answer. YES NO

Thank you for your opinion! It really does matter and we will use this information to help direct our efforts to better serve our membership. Most importantly -- **thank you for being a valued member of Community Choice Credit Union!**

Your Management Team

If you would like a member of the Management Team to speak to you personally, please provide your name and phone number.

(Name and daytime phone #)

Please return this Survey to the Credit Union via fax (303-287-5803) or drop off at your next visit.
Mail Survey to: Community Choice Credit Union, 6921 E. 72nd Avenue, Commerce City, CO 80022